



# Quality Policy

## 0 Purpose and Scope

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This document defines Reactec's Quality Policy as defined by the CEO.

## 1 Quality Policy

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Reactec Ltd aims to become a preferred supplier to our customers by delivering the highest quality products, solutions, service and support. We will achieve this through building a business that:

- Has a full understanding of our customers' requirements and expectations.
- Has the capability to respond to our customers' and other applicable requirements in a timely manner with specific relevance to their processes and systems.
- Is committed to developing, maintaining and continually improving a Quality Management System that meets the requirements of ISO 9001:2015 and also ISO/IEC 80079-34:2018 for ATEX products, and applies the principles of ISO 9001:2015 to every aspect of our activities.
- Ensures that the ATEX products comply with the ATEX / IECEx Certification in accordance with ISO/IEC 80079-34:2018.
- Strives to achieve objectives, which are defined through the operation of the system
- Grows through developing our core competencies.
- Maintains a drive for continual improvement in all aspects of the business.
- Ensures everyone connected with Reactec is supported according to their individual needs for personal development and training.

Signature:  Date: 31<sup>st</sup> July 2019

Jacqui McLaughlin  
Chief Executive Officer